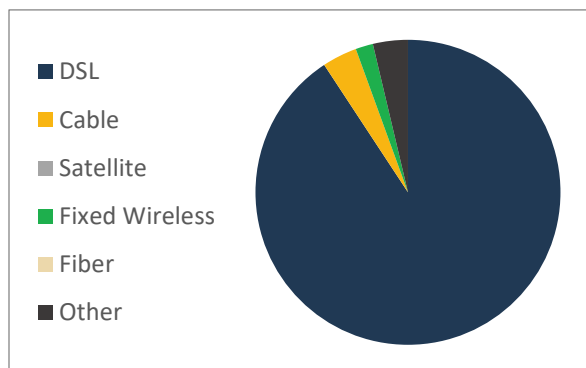


Montgomery: Northwest Communications Union District Survey Results

73 residents responded

Current Internet Providers



Less than 5% stated that their service met their connectivity needs.

96% have only 1 provider of choice. This is a significant factor in service reliability and service rates.

The current average speeds are 10 Mbps download/2 Mbps upload.

What are residents using internet for?



81% are working remotely



48% are learning remotely



59% are accessing telemedicine services

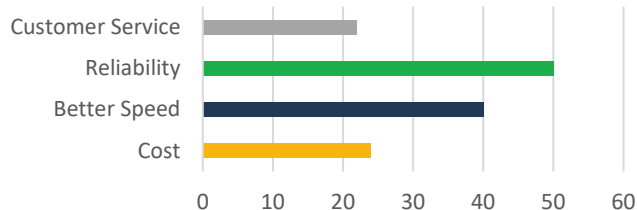


85% are streaming video

Community Interest in Fiber

Greater speed and reliability are attributes most respondents are seeking.

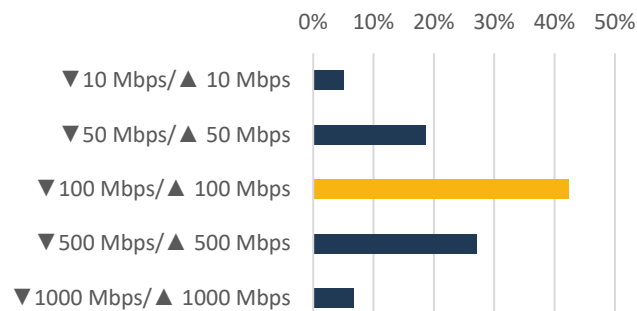
If you would/could switch Internet Providers what would be most important to you?



90% would switch to a fiber-to-the-home service if one were available.

100 Mbps download - 100 Mbps upload was the most popular choice for desired speed. Only fiber can deliver symmetrical internet service!

What level of internet service would be most desirable to you?



We are pleased with the results of our Broadband Survey and we appreciate the many people who took the time to participate. These results will help direct future initiatives for greater connectivity in our region. For more information please visit www.nwcud.com